



#16/IDS

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Applicant:	Clifford A. Harrison	)	
Serial No.:	08/919,450	)	Examiner: Nguyen, C.
Filed:	August 28, 1997	)	Group Art Unit: 2764
Title:	SYSTEM AND METHOD FOR COMPUTER-AIDED TECHNICIAN DISPATCH AND COMMUNICATION	)	Docket No.: 10547.15US1

**RESUBMISSION OF INFORMATION DISCLOSURE STATEMENT ORIGINALLY  
FILED ON 1/25/01 (37 C.F.R. §1.97(b)(4))**

Commissioner for Patents  
Washington, D.C. 20231

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NOV 22 2002

Dear Sir:

**GROUP 3600**

With regard to the above-identified patent application, pursuant to 37 C.F.R. §1.56, the items of information listed on the enclosed form PTO/SB/08B are brought to the attention of the Examiner.

This Information Disclosure Statement is part 4 of this resubmission. Parts 1 through 3 which listed the U.S. patents were submitted electronically to the U.S. Patent and Trademark Office on Friday, November 8, 2002. Enclosed for the Examiner's reference are copies of the three Acknowledgment Receipts.

This statement should be considered because it was originally submitted, pursuant to 37 C.F.R. §1.97(b)(4), before the mailing date of an Office Action after the filing of a CPA application.

In accordance with 37 C.F.R. §1.98(2)(ii), a copy of each publication listed on Form PTO/SB/08B is enclosed herewith.

In accordance with 37 C.F.R. §1.104, no representation is made that a reference is "prior art" within the meaning of 35 U.S.C. §§102 and 103 and Applicants reserve the right, pursuant to 37 C.F.R. §1.131 or otherwise, to establish that the reference(s) are not "prior art." Moreover, Applicants do not represent that a reference has been thoroughly reviewed or that any relevance of any portion of a reference is intended.

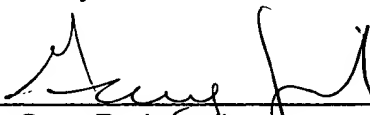
Consideration of the items listed is respectfully requested. Pursuant to the provisions of MPEP 609, it is requested that the Examiner return a copy of the attached Form PTO/SB/08B, marked as being considered and initialed by the Examiner, to the undersigned with the next official communication.

While it is not believed that a fee is due, the Commissioner is hereby authorized to charge any fee deficiency to deposit account number 011,156.

Respectfully submitted,

Date: November 13, 2002

By:

  
\_\_\_\_\_  
Gary R. Jafosik  
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Certificate of Mailing: The undersigned hereby certifies that this document and its enclosures are being deposited with the United States Postal Service as first class mail, postage prepaid in an envelope addressed to: Assistant Commissioner for Patents, Washington, D.C. 20231 on this 13<sup>th</sup> day of November, 2002.

By:

  
\_\_\_\_\_  
Name: Michelle Cook



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PTO/SB/21 (08-00)  
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<b>TRANSMITTAL FORM</b> <i>(to be used for all correspondence after initial filing)</i>	Application Number	08/919,450	
	Filing Date	08/28/1997	
	First Named Inventor	Clifford A. Harrison	
	Group Art Unit	2764	
	Examiner Name	Nguyen, C.	
Total Number of Pages in This Submission	7	Attorney Docket Number	10547.15US1

ENCLOSURES (check all that apply)		
<input type="checkbox"/> Fee Transmittal Form <input type="checkbox"/> Fee Attached <input type="checkbox"/> Amendment / Reply <input type="checkbox"/> After Final <input type="checkbox"/> Affidavits/declaration(s) <input type="checkbox"/> Extension of Time Request <input type="checkbox"/> Express Abandonment Request <input checked="" type="checkbox"/> Information Disclosure Statement <input type="checkbox"/> Certified Copy of Priority Document(s) <input type="checkbox"/> Response to Missing Parts/ Incomplete Application <input type="checkbox"/> Response to Missing Parts under 37 CFR 1.52 or 1.53	<input type="checkbox"/> Assignment Papers (for an Application) <input type="checkbox"/> Drawing(s) <input type="checkbox"/> Licensing-related Papers <input type="checkbox"/> Petition <input type="checkbox"/> Petition to Convert to a Provisional Application <input type="checkbox"/> Power of Attorney, Revocation Change of Correspondence Address <input type="checkbox"/> Terminal Disclaimer <input type="checkbox"/> Request for Refund <input type="checkbox"/> CD, Number of CD(s) _____	<input type="checkbox"/> After Allowance Communication to Group <input type="checkbox"/> Appeal Communication to Board of Appeals and Interferences <input type="checkbox"/> Appeal Communication to Group (Appeal Notice, Brief, Reply Brief) <input type="checkbox"/> Proprietary Information <input type="checkbox"/> Status Letter <input checked="" type="checkbox"/> Other Enclosure(s) (please identify below): - Form PTO/SB/08B - copies of cited references - return postcard
Remarks		<b>RECEIVED</b> NOV 22 2002 <b>GROUP 3600</b>

SIGNATURE OF APPLICANT, ATTORNEY, OR AGENT	
Firm or Individual name	Gary R. Jarosik, Altheimer & Gray, Customer No. 25541
Signature	
Date	November 13, 2002

CERTIFICATE OF MAILING			
I hereby certify that this correspondence is being deposited with the United States Postal Service with sufficient postage as first class mail in an envelope addressed to: Commissioner for Patents, Washington, DC 20231 on this date: 11/13/02			
Typed or printed name	Michelle Cook		
Signature		Date	11/13/02

Burden Hour Statement: This form is estimated to take 0.2 hours to complete. Time will vary depending upon the needs of the individual case. Any comments on the amount of time you are required to complete this form should be sent to the Chief Information Officer, U.S. Patent and Trademark Office, Washington, DC 20231. DO NOT SEND FEES OR COMPLETED FORMS TO THIS ADDRESS. SEND TO: Assistant Commissioner for Patents, Washington, DC 20231.